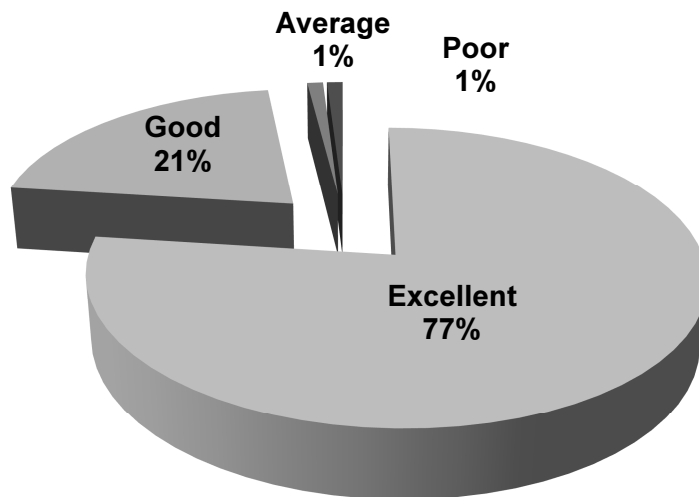


**Responses to customer feedback
Feb 2014 – Apr 2014**

Retirement from Active status

143 members
85 responses
59% response rate

Overall, how would you rate the service you received from Avon Pension Fund?



Deferred into payment

156 members
21 responses
13% response rate

Overall, how would you rate the service you received from Avon Pension Fund?

